

CLINIC RULES

Because it's a clinic, not a rave.

1. PLEASE DO NOT AGREE TO MEET YOUR FRIENDS HERE

If the waiting area is crowded with people, that don't need to be here, it takes up space. We need to guarantee your confidentiality so can't tell your friends if you have been here.

2. PLEASE DO NOT CHAT PEOPLE UP EVEN IF YOU THINK THEY ARE HOT

People come to a sexual health clinic for lots of reasons and clients can feel very anxious and nervous. Sometimes being 'chatted up' can make clients feel unsafe. People have complained about it and it puts people off coming, that's why we don't like it.

3. PLEASE DON'T BE NOISY, ESPECIALLY IF YOU ARE IN A GROUP

We like groups of young people and we want you to like it here, but be aware that you can be intimidating to other people in the waiting area.

4. PLEASE DO NOT MAKE FUN OUT OF PEOPLE - OBVS

This means no tutting, or shaking heads, or calling someone a slag, or laughing. Or saying "what are you doing here?" This really annoys us, so please don't. Also any racist, sexist, disablist, transphobic, or homophobic language will not be tolerated. Basically, just try not to be a ****

5. PLEASE DON'T HANG AROUND IN HERE, IT GETS TOO BUSY

We know you like waiting with your friends but sometimes it's too busy so we may have to ask you to leave. Don't take it personally.

6. OUR CLINIC CONTAINS 0% BEEF

It's a nice clinic so we very rarely have any problems, but if there are any threats, any violence, any disturbance that we think threatens your safety or ours we call 999. We have no choice, sorry! We also have CCTV in and outside the clinic.

7. PLEASE DON'T USE YOUR MOBILE WHEN WE ARE SEEING YOU

It seriously slows us down because we can't talk to you if you're on the phone.

8. NO ALCOHOL OR CANNABIS: EITHER IN YOU OR ON YOU

Please do not bring alcohol or cannabis into the clinic. Also please do not come in if you have had a drink or a spliff. It's more fun for us if you do that after.

IF THERE IS A PROBLEM, PLEASE TELL US

If anyone breaks these rules we will try to speak to them in private. In some cases we may have to stop seeing someone. If there are any problems, please ask to speak to the Health Adviser.